

Patient Portal Access Guide



Access Your Imaging on the MD Now Imaging Portal

1. Navigate to mdnow.ambrahealth.com/access
2. Enter your first name, last name and date of birth (MM/DD/YYYY).
3. Read & scroll all the way through the [terms & conditions](#)
4. Select the checkbox **I accept the terms & conditions.**
5. Select **submit.**
6. If your imaging is found, use your email or phone number to receive your PIN and access your images.
7. If your imaging was not found, try the following:
 - › Make sure you entered your first, last and date of birth correctly.
 - › If you have a middle initial, enter that as part of your first name.
 - › Call MD Now at **888-MDNOW-911** to confirm you are set up for the portal.
8. If your phone or email address is incorrect in order for you to receive your pin, please contact MD Now at **888-MDNOW-911** and let the representative know you need to update the email or phone number listed on the MD Now Imaging portal.

This is a screenshot of the 'Access My Imaging' registration form. At the top left is the MD NOW URGENT CARE logo. The title 'Access My Imaging' is centered. Below the title is a paragraph of instructions: 'To gain electronic access to your diagnostic images, please follow these steps. It is quick and easy. Images prior to 2008 are not available on the MD Now Imaging portal. Note that you must have given your email address or cell phone number to the clinic upon registration or at check out to obtain access. If you need to update your contact information or have questions please contact MD Now at 888-MDNOW-911 8am-5pm M-F EST or contact us here. An email address or cell phone number is required to use this self-service imaging portal.' Below this is a prompt: 'Submit your name and date of birth.' There are three input fields: '* First name', '* Last name', and '* Date of birth'. The date field has a small 'MM/DD/YYYY' label below it.This is a screenshot of the 'Access My Imaging' success message. The title 'Access My Imaging' is centered at the top. Below the title is the message: 'Hello Test McGee, born 02/04/1988. We have found your imaging.' Below this is the text: 'We will send a security PIN number to your email or phone.' Underneath is the label 'Send PIN to:' followed by two radio button options: 'Email: em****@dicomgrid.com' and 'SMS: 413374****2'.